



DISTRICT 14

COMMUNICATIONS PLAN

2011



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1 Purpose

The District Communications Plan identifies the communications equipment and services available to the District for use in its fire prevention and suppression roles. While the emphasis is on operations, the Plan also identifies equipment and services used for day to day administrative tasks.

The State Operations Management Plan¹ requires the preparation of a Communications Plan to support Preparedness Arrangements. The Communications Plan also underpins the Response Arrangements (Part 6) of the State Operations Management Plan.

2 Scope

The District Communications Plan is designed to be applied on a day-to-day basis as well as during significant incidents. It caters for single agency incidents, as well as joint incidents, where CFA may have a combating or a support role.

The District Communications Plan is consistent with CFA strategies relating to brigade call taking, dispatch/alerting, communications support, inter-agency liaison and administration. The use of AIIMS² as the primary Incident Management System utilised by CFA is the basis of Incident Management Plans within the District Communications Plan.

The District Communications Plan lists the equipment and facilities provided to each Brigade and Group within the District; the pre-planned locations for Incident Control Centres; the accessibility and availability of emergency communications equipment as well as the guidelines for the use of communications equipment, including limitations and legal requirements. The Principles outlined in CFA Operations Guidelines³ should be observed when formulating a District Communications Plan.

District 14 will refer to radio channels as the channel number with the secondary descriptor being the District I.D. eg. Ch 61 (R14VF).

¹ CFA State Operations Management Plan, effective 16 October 1997, Part 5 "Preparedness Arrangements"

² Incident Control System (ICS), the Operating System of the Australian Inter-service Incident Management System

³ Operations Guidelines - A Guide to Operations & Tactics in the Field, 1995, Chapter 15 "Communications"

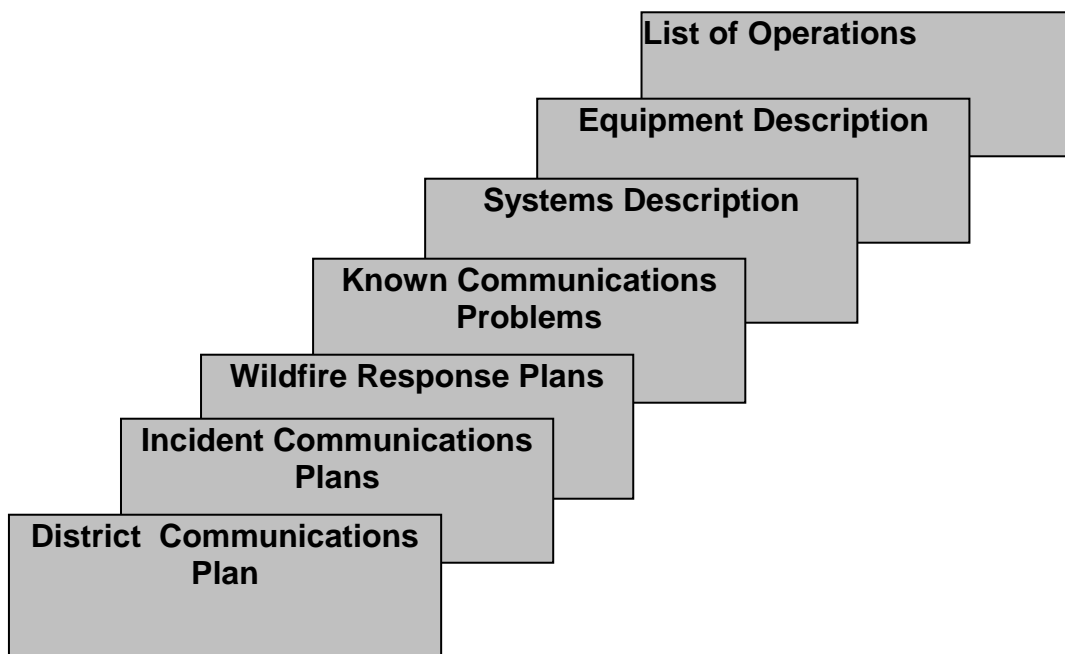
3 Rationale

District 14, through an awareness of what equipment is currently in place and what additional resources can be called upon during emergencies (both within and from outside the District), is in a position to pre-plan for most contingencies with the identification of Incident Control Centres. The identification of pre determined Strike Team Leader vehicles and Forward Operations Vehicles (FOV) supports this rationale. By having this detail available the lead time in marshalling communications resources is reduced.

This plan also details the current operating environment for call taking and dispatch of Brigades within the District via the Emergency Services Telecommunications Authority (ESTA) Computer Aided Dispatch (CAD) Centre and the transition from communications with this operating system to an Incident Control Centre.

4 Overview

The building blocks to the District Communications Plan are shown below.



Building Blocks to the District Communications Plan

4.1 Equipment and Systems Descriptions

Equipment and system descriptions including capabilities, limitations and testing functions can be found in Appendix H.

4.2 Known Communication Black/Brown Spots

Appendix C outlines areas within the District where communications problems, specifically poor or non existent radio, mobile phone or pager



coverage are known to exist. This allows special provisions to be included in Incident Communications Plans to cater for these shortcomings.

4.3 Pre-Planned Incident Communications Plans

Appendix A lists pre-planned Incident Communications Plans for the District. These are developed to prepare for medium to large scale incidents. Incident Communications Plans contain all elements required under AIIMS and also indicate how normal operational communications are to be maintained. Blank generic Communication Plans for use at incidents in District 14 are contained in Appendix B.

5 District Communications Plan

5.1 Operational Preparedness

5.1.1 Normal mode of operation (call taking and dispatch)

The normal mode of operation for call taking and dispatch of all Brigades within the District is via Computer Aided Dispatch (CAD). This service is provided by ESTA. All calls are processed by the CAD Centre and Brigades alerted via the EAS paging system.

5.1.2 Redundancy mode of operation (call taking and dispatch)

In the event of partial or full failure of the CAD system or paging network the following redundancy systems are in place to ensure Brigade and Group alert in the event of an emergency.

5.1.2.1 Total CAD Failure

In the event that the CAD centre suffers a complete failure all call taking and dispatch will revert to local Brigades with the automatic diversion of "000" calls to local Spectrum Pre-Conference Bridge numbers. All radio communications would be handled through the Group or Group Sub Base. Group Communications Officer or delegates would need to be activated via the phone by District 14.

Appendix "E" Silent Spectrum Bridge numbers for Brigades.

**5.1.2.2 Paging Failure**

Brigades would be advised by Spectrum Conference Bridge from the CAD Centre of any calls received and would advise members by station siren (where in place), telephone tree and or message over listening sets. All other operations would remain as normal, i.e. Radio communications would still be directed to Vicfire.

5.1.2.3 Radio Failure (Voting Channel)

Brigades would be alerted in the normal operating manner with a note on the pager call that radio communications are to be handled on a local basis or on an alternative VHF channel. Group Communications Officer or delegates would need to be activated via the phone by District 14.

5.1.2.4 Overloading of CAD System

If the CAD Centre becomes overloaded, Brigades should revert to normal Group communications as soon as possible, keeping in contact with the CAD centre to determine CAD operational ability.

5.1.3 Communications Support Arrangements

Within the District additional communications can be provided in various forms whether it be Mobile Communications Vehicles (MCU) or Forward Operations Vehicle (FOV) additional radio frequencies, portable/base radios, repeaters and pre-planned Displan lines.

**5.1.3.1 Communication Support Vehicles**

DISTRICT	VEHICLE
2	Mt Macedon Group (FOV)
14	Mt Cottrell Group (FOV)
14	Nillumbik Group (MCU)
7	Belmont (MCU)
8	Western Port Group (MCU)
MFB	MFB MCU
15	Wendouree MCU



5.1.3.2 District Channel Allocation

DISPATCH CHANNELS — VICFIRE

USAGE	DISPLAY	CHANNEL	LOCATION
Dispatch	REG - 14VF 61	Ch 61	Mt Blackwood, Mt Macedon, Werribee, Kinglake

SIMPLEX CHANNELS

ASSIGNED CHANNELS

USAGE	DISPLAY	CHANNEL
Alternative 1	REG - 14A 62	Ch 62
Alternative 2	REG - 14B 63	Ch 63
Alternative 3	REG - 14C 64	Ch 64

OTHER CHANNELS – ONLY IF REQUIRED

USAGE	DISPLAY	CHANNEL
Alternative 4	REG - 5C 13	Ch 13
Alternative 5	REG - 4C 8	Ch 8

OTHER CHANNELS FOR LIMITED USE

USAGE	DISPLAY	CHANNEL	CONDITIONS
Alternative 6	REG - 17C 79	Ch 79	Northern part of District 14 (<i>Used as District 8D</i>)
Alternative 7	REG - 11A 44	Ch 44	Northern part of District 14 (<i>Used as District 8C</i>)
Alternative 8	REG - 2A 1	Ch 1	Western part of District 14 (<i>Used as District 13D</i>)
Alternative 9	REG - 20A 87	Ch 87	Northern part of District 14 (<i>Used as District 7B</i>)
Alternative 10	REG - 9A 34	Ch 34	Eastern part of District 14 (<i>Used as District 15B</i>)
Alternative 11	REG - 16C 74	Ch 74	Western part of District 14 (<i>Used as District 13B</i>)
Alternative 12	MFESB 110	Ch 110	<i>CFA Duty Officer's permission required.</i>
Alternative 13	DSE - NE2 121	Ch 121	<i>DSE Comms Planner's permission required.</i>
Alternative 14	DSE - NW2 115	Ch 115	<i>DSE Comms Planner's permission required.</i>

REPEATER CHANNELS

CFA INCIDENT MANAGEMENT CHANNELS (IMC) – COMMAND AND CONTROL

USAGE	DISPLAY	CHANNEL	LOCATION
Command Ch	CFA - IMC 209	Ch 209	Mt Gisborne
Command Ch	CFA -IMC 9	Ch 9	Kinglake
Command Ch	CFA - IMC 66	Ch 66	Kangaroo Ground
Command Ch	CFA - IMC 221	Ch221	Pretty Sally



DSE INCIDENT MANAGEMENT CHANNELS (IMC) – COMMAND AND CONTROL

USAGE	DISPLAY	CHANNEL	LOCATION
Command Ch	DSE - IC 153	Ch 153	Mt Blackwood
Command Ch	DSE - IC 154	Ch 154	Mt Macedon

TRANSPORTABLE REPEATER CHANNELS

USAGE	DISPLAY	CHANNEL	LOCATION
Transportable Repeater Ch	CFA - RPT 1 218	Ch 218	Anywhere within District 14

Group	Dispatch Channel	Incident Management Channel	1 st Fire Ground Channel	2 nd Fire Ground Channel
Hume	61	209	63	64
Mt Cottrell	61	153	63	64
Whittlesea Diamond Valley	61	221/66/9	63	64
Nillumbik	61	66/9	63	64

5.1.3.3 State Mobile Radio Network

Within the District radios on the State Mobile Radio network may be referred to as the following, SMR, TMR, trunk or trunking radios. This radio network provides an effective form of communication with the ability to call a particular radio through the radio or telephone network.

It must be remembered that when a radio is in Trunking mode it cannot receive normal radio traffic and “visa versa”

The fleet number is used much like the area code and prefix of your telephone number, however, there are two of them we use for each trunk radio. They are MPT which is referred to as MPT Fleet Number and the Algorithmic Number (ANN) Fleet Number.

5.1.3.3.1 MPT Fleet Number

This comprises a 3 digit prefix and 4 digit number. For all CFA fleets the prefix is 240. For example, for some in District 14 the MPT Fleet Number is - **240 - 4001**

5.1.3.3.2 ANN Fleet Number

This comprises a four digit number. The ANN Fleet Number for some in District 14 is - **7405**

5.1.3.3.3 Fleetcom Telephone Exchange Numbers

Telstra recommends using the following in-dial numbers for the location of the mobile being called.

Melbourne & West Gippsland	03 9416 2129
Central West & East Gippsland	03 9416 3239
North & North East	03 9620 0553
South West & North West	03 9620 1463

Examples of SMR Call Procedures are provided in Appendix D.

5.1.3.4 Displan Lines

Additional telephone lines are supplied in the form of pre planned Displan lines, the DCC has 2 and all ICCs have 4 pre-wired lines. All are active lines.

All pre-planned Displan lines have telephone handsets provided.



List of Displan Numbers and activation process in Appendix "F"

5.1.3.5 Mobile Telephones

More often mobile telephones are available on scene at fire/incidents and can be a mode of communications for the Duty Officer to gain or provide additional information with the incident controller. This mode of communication must not be used by Brigades or Groups to bypass the chain of command.

These mobile phones may be fitted in brigade vehicles or be personal phones of volunteers.

5.1.3.6 Satellite Telephones

The increasing availability of satellite phones is a mode of communication that should be considered in a communication black/brown spots when dealing with level 2 and 3 fire/incidents that will be of a prolonged or complex nature.

Caution: Some CFA phones have a BAR on them, preventing unauthorized use to some numbers, including Satellite Phones.

DCC No is	0011 8727 6241 1646
Operations Portable No is	0011 8727 6241 1482

For technical faults or issues with Satellite telephones contact the CFA Comms Helpdesk &/ or Comms Duty Officer on 03 9764 8222

5.1.3.7 Facsimile

Each ICC has been provided with a fax to be utilised for the transmission of written data.

5.1.4 Equipment Descriptions

Appendix "H" (Folder 2)

5.1.5 Rationale for Equipment Allocation

5.1.5.1 Radio's

In accordance with District 14 Policy No 14/0005



5.1.5.2 Pagers

The allocation of pagers to Brigades has been determined after evaluating Brigade activity, active membership and size or uniqueness of Brigade area.

5.1.5.3 Spectrum Pre-Conference Bridge

All Brigades in the District are connected to a Spectrum Hub.

5.1.7 Radio Schedules

As per Chief Officer SOPs to ensure communication facilities will work when required or identify any radio faults prior to an emergency radio schedules may be conducted on Sunday mornings on a Group basis commencing at the following times:

Whittlesea/Diamond Valley Group	0900hrs
Hume Group	1030hrs
Mt Cottrell Group	1100hrs
Nillumbik Group	1000hrs

5.1.8 Spectrum Pre-Conference Bridge Testing

Brigades and Groups are responsible to ensure regular testing of the Group Spectrum Pre-Conference Bridge is carried out and documented.

5.1.9 Contacts Administration

5.1.9.1 District

Office hours administration number is 8746 1400.

After hours is on 8746 1400 and leave a tape message which is accessed on the following morning by the District Duty Officer.

5.1.9.2 Group

Contact is via the relevant Group Officer, Group Communications Officer or Deputy Group Officer, dependent on enquiry.

**5.1.9.3 Brigade**

Contact is via the relevant Brigade Captain, Lieutenant or Communication Officer, dependent on enquiry.

5.1.10 Contacts Emergency**5.1.10.1 District**

During operations the District Duty Officer can be paged via VICFIRE Ballarat all hours (1800 668 511).

5.1.10.2 Group

Contact is via the relevant Group Officer, Group Communications Officer or Deputy Group Officer, dependant on enquiry.

5.1.10.3 Brigade

Contact is via the relevant Brigade Captain, Lieutenant or Communication Officer, dependant on enquiry.

5.1.11 Notifications - Total Fire Ban

Groups and Brigades will be advised of Total Fire Bans via the District paging network and a general message broadcast on channel 61 (R14VF) as soon as practical after the District has been advised of declaration of a TFB. See District contact list in appendix "G"

5.1.12 Strike Team Requests**5.1.12.1 Non TFB days**

For the formation of a strike team the initial point of contact will be the Group Communications Officer or Group Officer.

5.1.12.2 TFB

Via the Group Communications Officer or contact officer nominated by the Group.



5.1.13 Incident Management Team Formation

Incident Management Teams (IMT) from within a Group will in the first instance be arranged on a local Group basis, if additional personnel are required from outside a Group the District will source suitable personnel.

Note: Local Group personnel who may normally fill a role in a local IMT may be involved in on ground operations. The home Group IMT may be supplemented by ICS qualified personnel from outside the Group.

5.2 incident Operations

Normal mode of operation is explained in this section also detailing the escalation of incidents and the use of technology for communications.

With the use of the CFA paging network in the Outer Metro Area and the facilities available with this system it is now possible for Group personnel to receive pager messages of Brigades within their home Group. The Group page facility is provided to nominated Group personnel.

It has been determined that to manage major or prolonged fire/incidents District 14 have 4 pre determined Level 3 Incident Control Centres (ICC's) and 4 pre determined Division Command Points, at the following locations:



ICC Level 3	LOCATION
Gisborne	Gisborne Nexus Centre Telephone 0354 20 9200 (20 Lines) Fax 0354 20 9205
DSE Ballarat	DSE Office Ballarat
Kangaroo Ground	Kangaroo Ground Emergency Operations Centre Telephone 03 9712 3000 Fax 03 9712 0145
Kilmore	Kilmore Fire Station
Division Command Point	
Whittlesea	Whittlesea Fire Station
Wallan	Wallan Fire Station
Bacchus Marsh	Bacchus Marsh Group HQ
Diamond Creek	Diamond Creek Emergency Services Complex & Group HQ

5.2.1 Aircraft Operations

5.2.1.1 Total Fire Ban Days

On a Day of Total Fire Ban, District 14 will have at least 1 aircraft on standby reconnaissance and intelligence gathering. This aircraft will complete a reconnaissance flight of the District as determined by the RDO.

For normal operations the aircraft will communicate on channel 107 (Aircraft) with the District headquarters and ensure normal flight following procedures are maintained. This aircraft will provide an advanced fire spotting capability and in the first instance fire intelligence to the District on fire activity via SMR.

After a control point is established, the aircraft will communicate direct with the control point on Channel 107, whilst providing updated key information to DCC.



5.2.1.2 Integrated Fire fighting Aircraft Resource (IFAR) Aircraft

IFAR Aircraft will make initial contact with the control point on the radio channel allocated for a particular incident.

5.2.2 Single Agency (CFA) Incidents

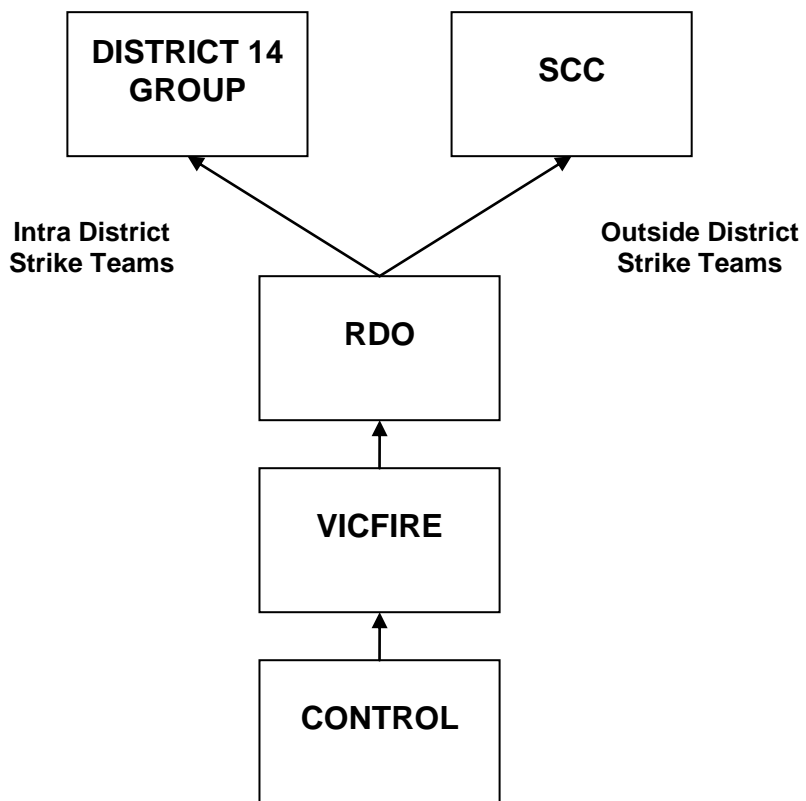
Small Fire or Incident (Level 1)

All communications for the initial response will be on Channel 61 (R14VF) with all communications going to the CAD Centre.

1. The Incident controller shall request that fireground traffic move to channel 63 in the first instance.
2. In the event that an Operations Point or an ICC is established, the command channel from the fireground shall be the relevant IMC.
3. Alternative and/or additional channels may be utilised (as per allocated District channels) in the event of multiple incidents or where an incident requires increased communication channels.
4. Use of additional channels outside of the allocated channels must be approved by the RDO.



Strike Team Activation



Flow chart in Appendix A shows method of operation.

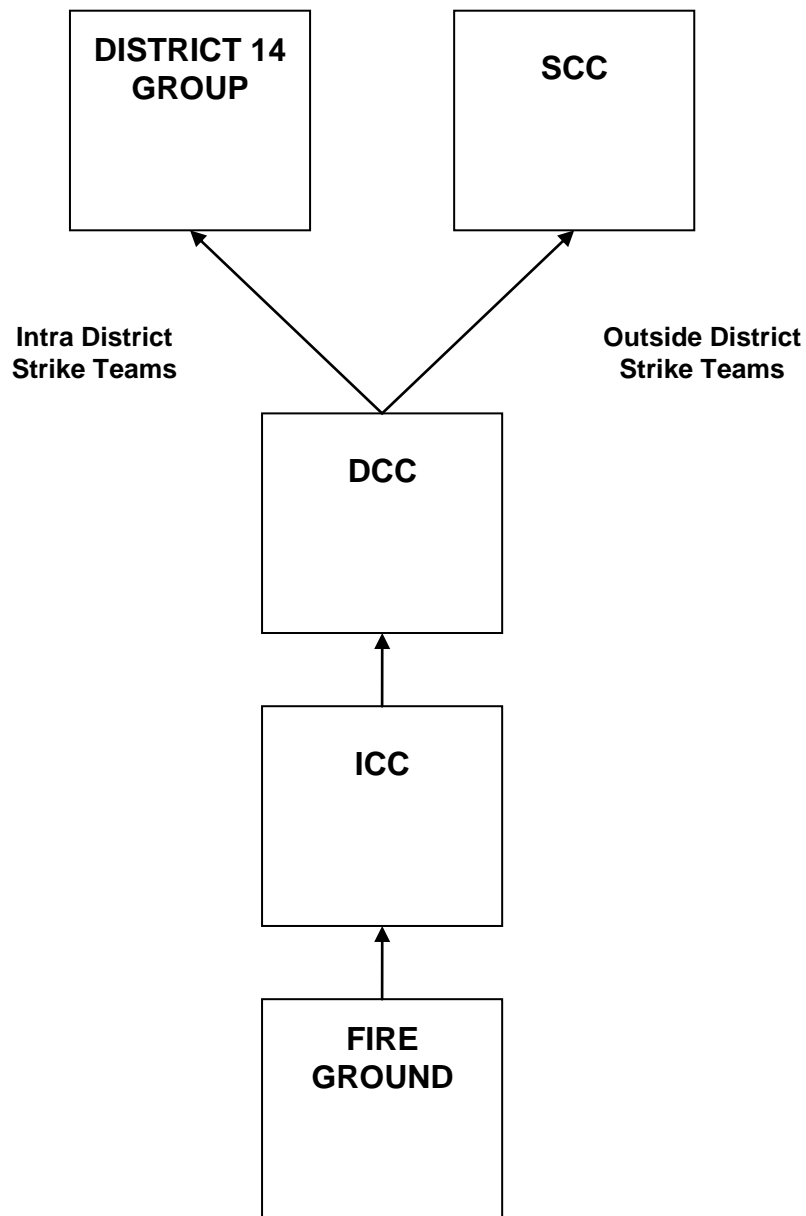
1A *Small Fire/Incident*

1B *Small Fire/Incident using a go to channel*

5.2.3 Joint Incidents - CFA Control Agency

Escalating fire/incident (Level 2 or 3) where CFA is the control agency, this type of fire/incident may involve CFA only or multiple agencies.

These situations will see the activation of an ICC after a natural progression from a level 1 fire/incident. This progression may be a stepped process over a period of time or may occur very rapidly dependant on the situation.



Strike Team Activation

Suggested communications flow charts attached in Appendix A.

The first twenty appliances will be responded by VICFIRE according to response tables and not as a Strike team but as single appliances which should be formed into a Strike team on the fireground. Any further support will be by Strike teams as per the flow charts attached in Appendix A.

Group security will be provided by the remaining resources available within the Group or adjoining Groups. Normal call taking and dispatch will occur via the CAD centre. In the event of escalation of additional fire/incidents and a need for ICC

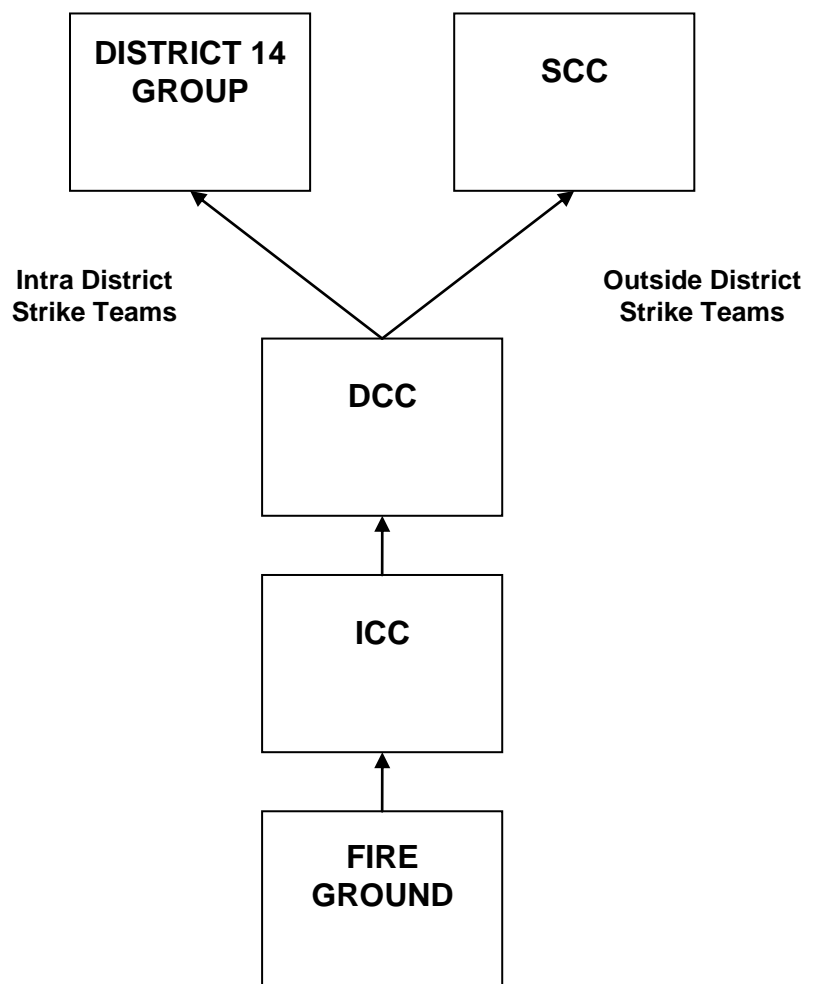


activation to occur consideration should be given to the setup of an additional ICC.

5.2.4 Joint Incidents – DSE Control Agency

Escalating fire/incident (Level 2 or 3) in which DSE is the control agency and CFA are providing support.

These situations will see the activation of an ICC after a natural progression from a level 1 fire/incident. This progression may be a stepped process over a period of time or may occur very rapidly dependant on the situation.



Strike Team Activation

Suggested communications flow charts attached in Appendix A.

Group security will be provided by the remaining resources available within the Group or adjoining Groups. Normal call taking and dispatch will occur via the CAD centre. In the event of



additional fire/incidents occurring and due to the complexities or development of that incident the need for ICC activation may occur, consideration should be given to the setup of an additional ICC where practical.

5.2.5 Joint Incidents - CFA/DSE Joint Control Agencies

To be consistent with 5.2.2 and 5.2.3 and developed in conjunction with template in this document as required. (Refer to appendix A)

5.2.6 Support Agency Capacity - CFA/MFESB

CFA and MFB appliances shall use the following procedures whilst operating in a support agency capacity

1. Where appliances have both CFA and MFB transmitting capability

1.1 For all radio transmissions the radio network applicable to the responsible agency shall be used. E.g. The CFA radio is to be used in CFA area. The MFB radio is to be used in MFB area.

NOTE: there is no requirement to make any transmissions on the home network by supporting appliances.

1.2 All appliances shall retain their own radio call sign when using either radio network system.

1.3 Word backs and messages are to be transmitted to the Communications Centre using the terminology normally used within the respective agency. The only exception is that in the CFA area The Communications Centre call sign becomes "VICFIRE" and for the MFB area "VKN8"

2. Where appliances **only have their own agency radio transmitter**

2.1 All radio transmissions shall be made using the home agency's call sign, i.e. VICFIRE or VKN8 as applicable. In such cases the Communications Centre is to be notified that the appliance does not have a CFA or MFB radio, as the case may be, and request that all subsequent transmissions be relayed to the appropriate VICFIRE or VKN8 operator.

3. Fireground operations

3.1 Support appliances arriving on-scene shall report to the Incident Controller, or Control Point if established, to determine the operational channel fireground in use.



3.2 Where it is not possible for support appliances to operate on the responsible agency's fireground radio channels, a Liaison Officer shall be provided at the control point by the support agency to facilitate radio contact and safety.

4. Wordbacks

4.1 The wordback status of an incident or fire shall only be given by the Incident Controller on scene and shall be acknowledged and acted upon by the responding appliances. Stop messages from the supporting agency shall not preclude the responsible agency proceeding Code 3 to obtain data for reporting purposes.

5.2.7 Joint Incidents - CFA Support Agency (to other than DSE and MFESB)

Similar to 5.2.2 and 5.2.3 with the CFA providing a support role and CFA Commander dealing with the Incident Controller. A communications plan and reporting structure would be developed utilising templates in this document to suit the situation dependent on the role and commitment of CFA and agency being supported. (Refer to appendix A)

5.2.8 Displan Line Activation

Displan lines shall be activated and tested in November, prior to each fire season. If the phone is unable to be activated, the District Duty Officer shall be contacted. (See John Anderson – ICC PIN # Activation)

6 Equipment Maintenance

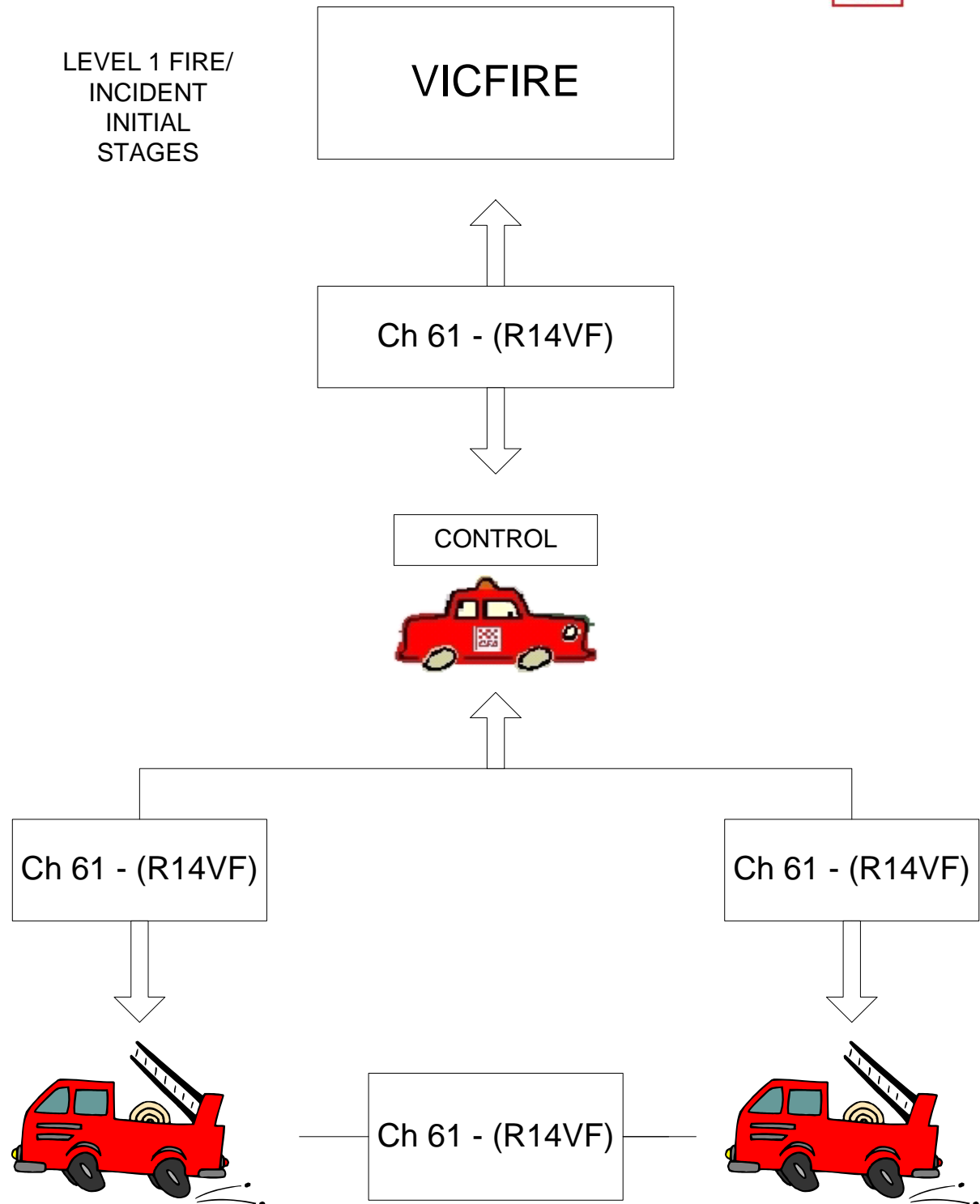
Inline with the Communications Service Level Agreement..

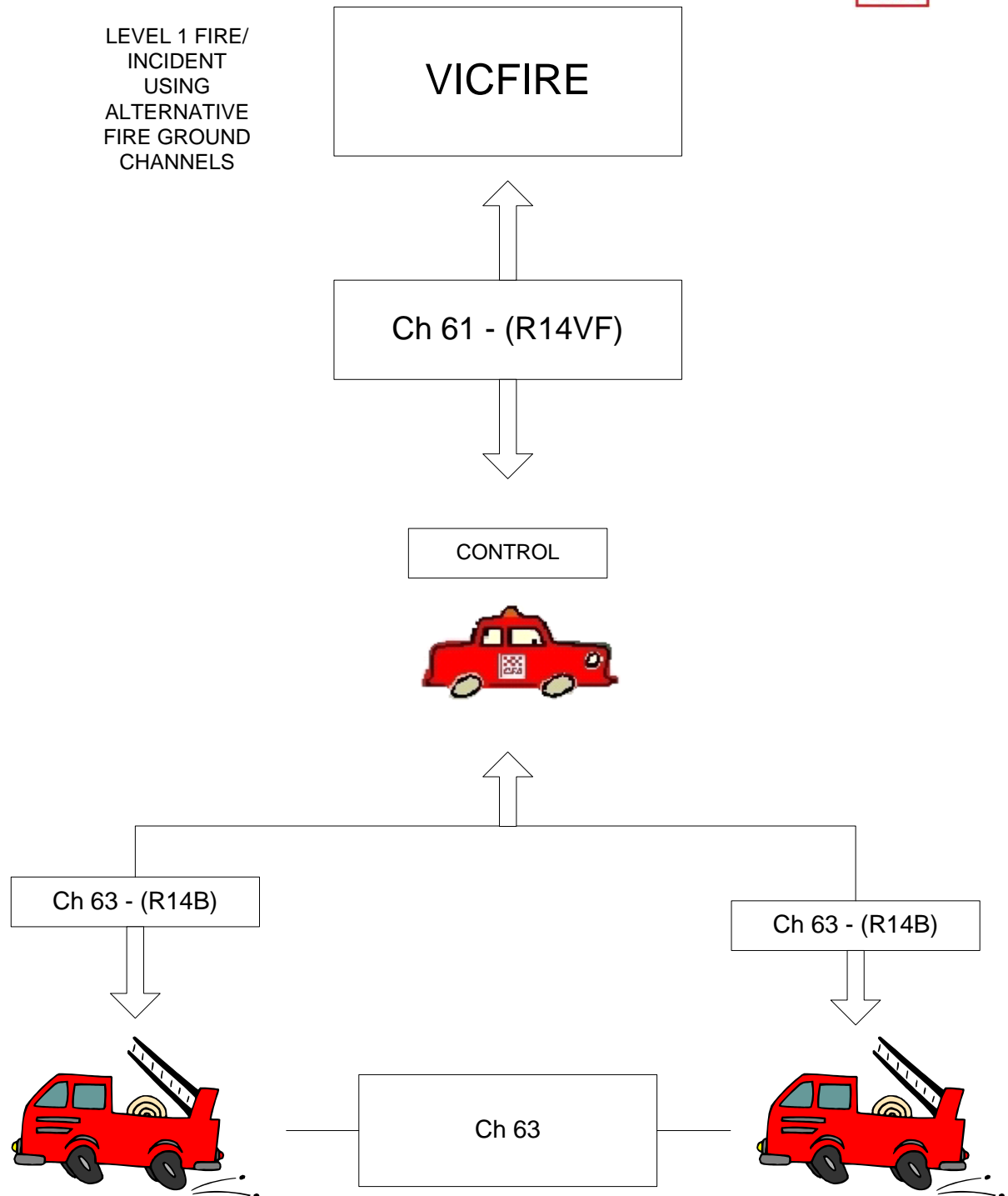


7 Appendices

7.1 Appendix A - Incident Communications Plans

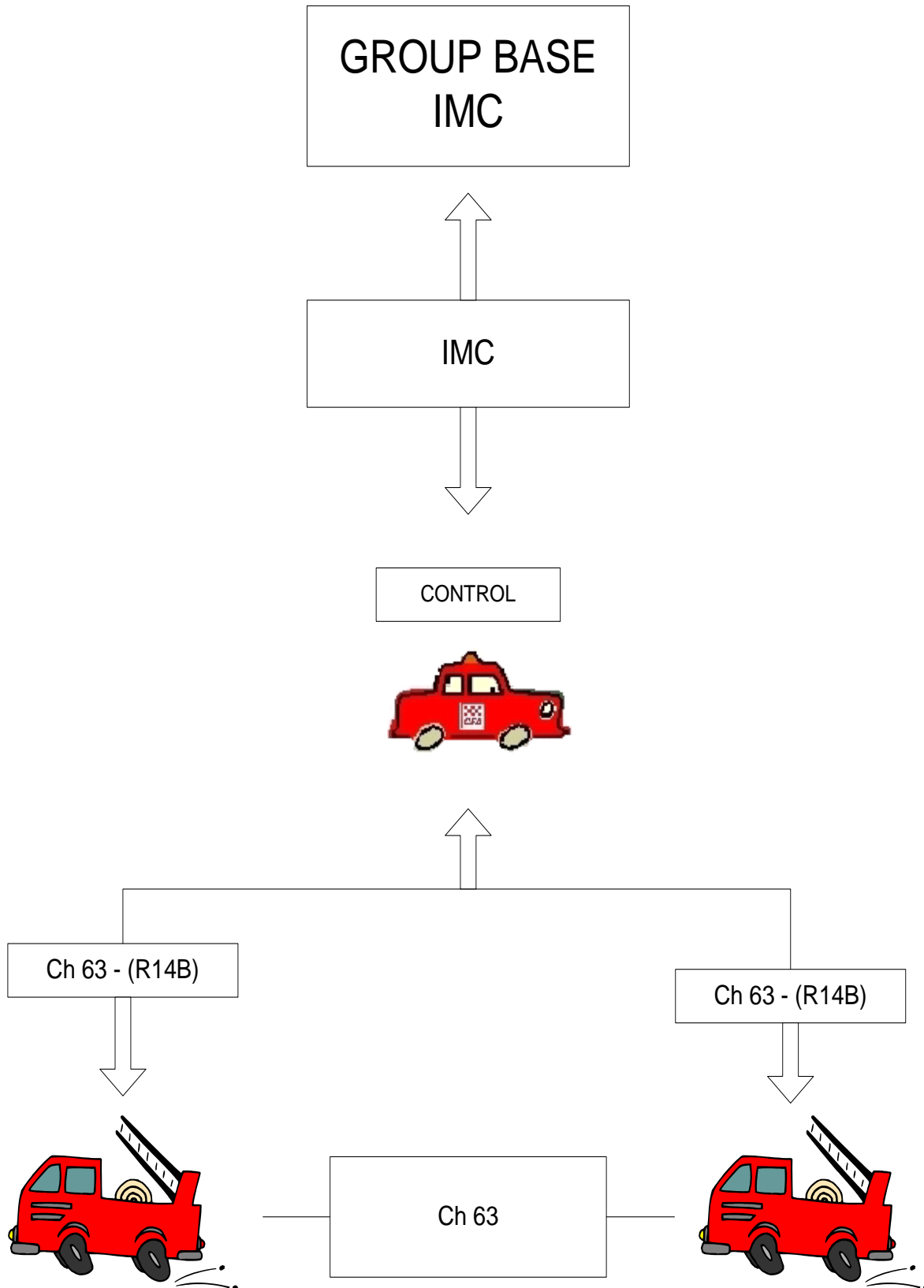
CFA HQ	Country Fire Authority Headquarters
SCC	State Control Centre
DCC	District Control Centre
MECC	Municipal Emergency Co-ordination Centre
ICC	Incident Control Centre

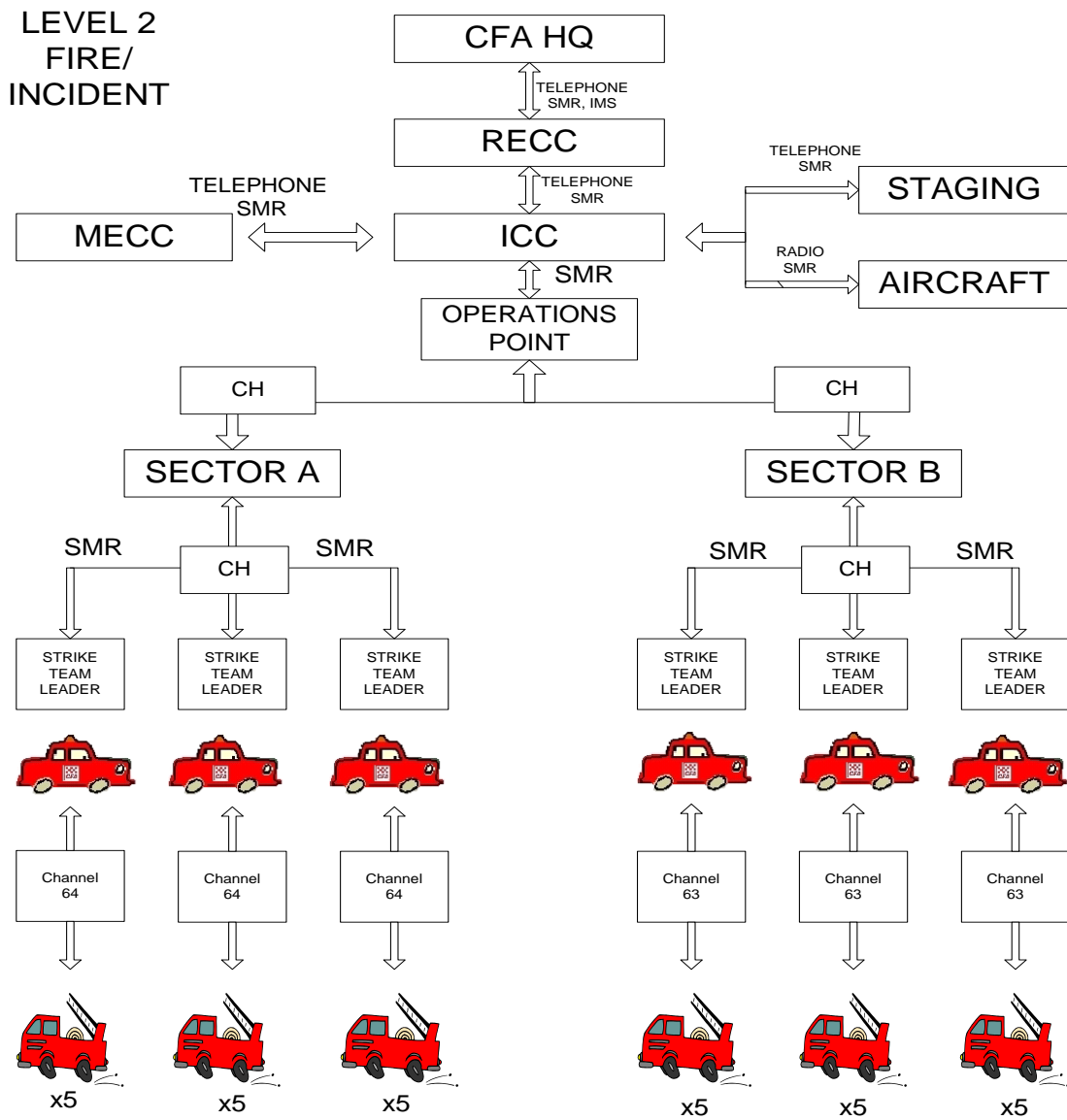






CAD CENTRE FAILURE REDUNDANCY







Appendix B Division Communications Plans
(attached)

**7.3 Appendix C - Known Communications Black/Brown Spots
(Mingara CD and Maps)**

Utilising the Incident Management Channels there are two identified black spots these are as follows:

Mt Disappointment area	IMC installed at Pretty Sally, backuo Mobile repeater at Mt Phillipa
Woodlands Historic Park	IMC 209 provides coverage as well overcome by Mobile repeater set up at Mickleham rd Greenvale
Bulla, Wildwood Sunbury	IMC 209 provides coverage and Mobile repeater at top of Gorges



(Attached)

SMR - CALL PROCEDURES

1. TRUNK RADIO TO TRUNK RADIO (WITHIN DISTRICT 14)

- . To call a trunk radio from another trunk radio in the same fleet (i.e. Outer Metro Area)
 - dial the unit ID number, then press # or press to talk (PTT) on microphone.

e.g. District 14 H/Qtrs t/radio number 401 wishes to contact Bacchus Marsh
ICC t/radio 411

- dial 411#

2. DIALLING BETWEEN TRUNK RADIOS WITH THE SAME MTP FLEET PREFIX (i.e. WITHIN CFA)

- . To call from a trunk radio in one CFA fleet to a trunk radio in another CFA fleet (i.e. the MTP 4 digits are different to Outer Metro Area)
 - dial the 4 digit MTP fleet number, then the required unit ID number, then press # or press to talk (PTT).

e.g. District 14 t/radio number 401 wishes to contact District 8 t/radio 708

- dial 4801 708#

3. TRUNK RADIO TO TRUNK RADIO WITH DIFFERENT MTP FLEET PREFIX (i.e. CFA TO DSE or VPC etc)

- . To call from a trunk radio in the CFA fleet to a trunk radio outside the CFA fleet
 - dial the FULL MPT fleet number including the unit ID number, then press # or press to talk (PTT).

e.g. Lancefield ICC t/radio number 570 wishes to contact DSE Broadford t/radio
883 on DSE fleet number 230-3601

- dial 230 3601 883#

4. TRUNK RADIO TO LANDLINE

- . To call a telephone number from a trunk radio the trunk radio must have PSTN (Public Switched Telephone Network) access enabled. Where enabled, the procedure is:
 - dial "0" before dialling the phone number. If necessary, the Area Code should also be dialled, then press # or press to talk (PTT).



- e.g. District 14 t/radio number 401 wishes to contact CFA Headquarters
- dial 0 0392628444#

5. LANDLINE TO TRUNK RADIO (CFA)

- . To call a trunk radio number from a landline (from the attached list)
 - dial the closest FLEETCOM telephone number.
After the TONES, dial the ANN fleet number and the individual unit ID number, then press # or press to talk (PTT)

e.g. Diamond Creek ICC wishes to contact Comms Van 2 t/radio number 212 (on ANN Fleet number 7404) via the Melbourne Exchange 03 9416 2129

1. dial 03 9416 2129 (wait for tones)
2. dial 7404 212

6. TO END CALL

- . To end any call hang microphone in bracket or press * then #.

STATEWIDE MOBILE RADIO NETWORK TERMINOLOGY

FLEET NUMBER

The fleet number is used much like the area code and prefix of your telephone number, however, there are two of them we use for each trunk radio. They are MPT which is referred to as MPT Fleet Number and the Algorithmic Number (ANN) Fleet Number.

1. MPT Fleet Number

This comprises a 3 digit prefix and 4 digit number. For all CFA fleets the prefix is 240. For example, the District 14 MPT Fleet Number is - 240 - 2001

2. ANN Fleet Number

This comprises a four digit number. The ANN Fleet Number for District 14 is - 7400

GROUP NUMBER

A number between 900 and 998 which, when dialled, simultaneously calls up a pre-determined group of trunk radios in a fleet. These trunk radios may then communicate with each other through the SMR base repeaters. Each CFA Group Headquarters within a District and the District Headquarters have been established as a group. A second group comprising the District Headquarters and District Transport vehicles has also been established.

ID NUMBER

The individual number of the trunk radio within the fleet. This number is in the range 200 to 899.



FLEETCOMS TELEPHONE EXCHANGE NUMBERS

The list of telephone numbers used to access the Statewide Mobile Radio (SMR) network across Victoria, giving the location and number are as follows:

Melbourne & West Gippsland	03 9416 2129
Central West & East Gippsland	03 9416 3239
North & North East	03 9620 0553
South West & North West	03 9620 1463

7.5 Appendix E – SPECTRUM Conference Numbers

REFER TO SECTION TWELVE OF COMMUNICATIONS PLAN FOR SPECTRUM NUMBERS

7.6 Appendix F - District Displan Numbers

Division Command Point	Number
Gisborne	03 5428 1523
	03 5428 1726
	03 5428 1732
	03 5428 3814
Diamond Creek	03 9438 1051
	03 9438 2815
Romsey	03 5429 6581
	03 5429 6201
	03 5429 6513
	03 5429 6318
Whittlesea	03 9716 2301
	03 9716 2902
Bacchus Marsh	03 5367 8374
	03 5367 8376
	03 5367 8391
	03 5367 8674
Wallan	03 5783 2793
	03 5783 2871
	03 5783 2671
	03 5783 1051
	03 9742 6932
	03 9742 7028
	OTHER PLACES
Craigieburn	03 9305 7689
	03 9308 2835
	03 9308 3158
	03 9308 3543



Melton	03 9746 0942
	03 9746 0954
	03 9746 9458
	03 9746 9569
Sunbury	03 9740 8923
	03 9740 6329
	03 9740 5643
	03 9740 6493

7.7 Appendix G - Total Fire Ban Notifications

DECLARED AT _____ hours, on _____ FOR _____

IN THE FOLLOWING DISTRICTS

ALL DISTRICTS CENTRAL NORTH WESTERN
 SOUTH WESTERN NORTH EASTERN EASTERN

REVOCATION

REVOKED AT _____ hours, on _____

IN THE FOLLOWING DISTRICTS

ALL DISTRICTS CENTRAL NORTH WESTERN
 SOUTH WESTERN NORTH EASTERN EASTERN

CONTACT	METHOD	TIME	RADIO	TIME
General Manager				
Manager Training & Development			Hume Group	
Manager Community Safety			Mt. Cottrell Group	

DISTRICT 14 COMMUNICATIONS PLAN



Manager Finance & Admin					
Manager HR			Nillumbik Group		
DCC Coordinator			Whittlesea/ Diamond Valley Group		
Media Coordinator					
District a Emergency Response Coordinators (OM to contact)	METHOD	TIME	AIRPORT OPERATIONS	METHOD	TIME
North & West Metro Supt John Cook (RERC) 9247 5548 0419 893 424			Aviation Rescue Fire Fighting	9339 2062	
North & West Metro Insp Mick Beattie (REMI) 9247 5703 0408 107 376					
North & West Metro Insp Graham Larchin (REMI) 9302 8282 0401 714 135					
Municipal Emergency Response Coordinators	METHOD	TIME	Municipal Emergency Response Coordinators	METHOD	TIME
Shire of Melton S/Sgt Simon Payne 9747 7999			Hume City Council S/Sgt Kath Rudkins 9302 8222		
Wyndham City Council S/Sgt Dagmar Anderson 9742 9444			Moorabool Shire S/Sgt Damian Jones 5366 4500 0408 003 532		
City of Whittlesea S/Sgt Tony Higgins 9716 2102 0439 301 752			Macedon Ranges Shire Council S/Sgt Ryan Irwin 5428 8575		
Nillumbik Shire Council S/Sgt John Scully 9430 4500 0407 690 025			Mitchell Shire Council S/Sgt Brett Murphy 5735 0200 0407 692 047		

7.8 Appendix H - Systems Level Descriptions

Contained in Folder 2





9.10 Appendix I: Associated Policies and Procedure

9.10.1 CFA Policy

OP.11 Radio Policy

9.10.2 Chief Officers Standing Operating Procedures

9.22 Radio Use CFA

9.23 Radios and Communications Equipment Testing of

9.10.3 CFA MFESB Joint Operational Activities Memorandum of Understanding 2003